



Catholic Diocese of Bathurst

Strategic Plan 2022-2025



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ACKNOWLEDGEMENT OF COUNTRY

Centacare acknowledges the Wiradjuri, Gamilaraay and Wailwan peoples, the Traditional Owners who have walked upon and cared for this land for thousands of years.

We acknowledge the continued deep spiritual attachment and relationship of Aboriginal and Torres Strait Islander peoples to this country and commit ourselves to the ongoing journey of reconciliation.



BISHOP'S MESSAGE



“Never see a need without doing something about it” was a message that St Mary of the Cross MacKillop was fond of quoting.

It’s good advice for all of us; and at the heart of a Christian attitude to life.

“The Catholic Diocese of Bathurst established Centacare in 1988 as a practical way of “doing something about” the needs we could see in our region. Since then, the team at Centacare have kept their eyes open to see how we could serve a growing variety of needs in the community we belong to. Along the way, we have continued to draw inspiration and strength from the Gospel, especially as applied in Catholic social teaching.

Once again, I give thanks for all who work for Centacare and for all who benefit from its service. Together, they make a community of mutual care and learning.

+Michael McKenna
Bishop of Bathurst





Our Mission

We provide professional social services to empower communities, families, children, and individual adults to thrive within their environments.

Our Vision

A society in which there is full recognition of the rights and responsibilities of all, a community that values families and relationships and promotes dignity, equality, respect, and participation of all, especially the vulnerable and disadvantaged.

**A centre of
Care for
communities,
families
and individuals**



OUR VALUES

Reflection on Gospel values and
Catholic social teaching

Dignity and worth of the human
person

Relationships and
interconnectedness

Common good

Preferential option for the most
disadvantaged,
devalued, and marginalised

Stewardship and respect for
God's creation

Integrity and accountability

Social Justice

Responsiveness

Partnerships and collaboration

Professionalism





*“Let us not grow tired of doing good,
for in due time we shall reap our
harvest, if we do not give up. So then,
while we have the opportunity,
let us do good to all”*

(Gal 6:9-10).

In the message of his holiness Pope Francis for Lent, 2022

STRATEGIC PLAN THEMES

Our Communities

We exist for those we serve

Our communities are the ultimate beneficiaries of our mission. We ensure that we provide the best possible service for them and we prioritise our mission in all that we do

Our People

Our people deliver our mission

Our people are our greatest asset.
Their wellbeing and growth lead to job satisfaction and positive community outcomes

Our Systems

Our systems underpin our operations

Our robust and responsive internal systems are intrinsic to the effective delivery of our mission



Our Communities

We exist for those
we serve

Strategic Goals

Community engagement and
responsiveness to community
needs

Ensure equitable access to
services across our
communities for the vulnerable
and disadvantaged

Active collaboration and
partnerships within and across
our communities and networks

Enhance service delivery by
seeking and responding to
feedback

**Serving families and
communities across the region**



**Committed
to connect
and care**

Our People

Our people deliver
our mission

Strategic Goals

Growth and development of a
workforce that meets current
and future needs

Embed a culture of safety
awareness, health and
wellbeing



OUR SYSTEMS

Our systems
underpin
our operations

Strategic Goals

Review, implement and maintain an overarching quality and compliance system, ensuring superior services, exceeding community expectations

Continual review and management of business and operational practices to ensure integration, excellence and fidelity

Management of assets, infrastructure and resources to ensure efficient and sustainable operations



**Making
good
things
happen**



Caring for our Community





Centacare

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